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For:	For:		VOICE OVER IP METHOD FOR DEVELOPING INTERACTIVE VOICE RESPONSE SYSTEM								
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11/2/64 Date

John G. Rauch (Reg. No. 37,218)

I hereby certify that this correspondence is being deposited with the United States Postal Service, with sufficient postage, as first class mail in an envelope addressed to:

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Commissioner for Patents
P.O. Box 1450
Alexandra, VA 22313-1450

on November 2, 2004

Date of Deposit

John G. Rauch - Reg. No. 37,218

Name of applicant, assignee or Registered Representative

Signature 07

Date of Signature

Our Case No. 8285/640 SBC Ref. T00393-D2

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)
Reynolds, Douglas F.)
Serial No. 10/697,789) Examiner: Foster, Roland G.
Filing Date: October 29, 2003) Group Art Unit No. 2645
For VOICE OVER IP METHOD FOR DEVELOPING INTERACTIVE VOICE RESPONSE SYSTEM)))

AMENDMENT

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action dated August 2, 2004, please amend the application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 5 of this paper.